

# Modernization Outreach Call

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October 21, 2021

# AGENDA

- 02 MFPDM Enhancements
- 04 SPFDM Early Adoption
- 06 MGM Reports and Notification Enhancements
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# *MFPDM Enhancements*

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# MULTIFAMILY POOL DELIVERY MODULE (MFPDM)

The latest enhancements to the existing Multifamily Pool Delivery Module (MFPDM) application are designed to boost customer experience and address needed fixes. Go-Live date is set for 10/22.



## Enhancements

- New Pool status **“Terminated”** filter
- Added the ability to **search by “Submission Type”**
- **Errors are now highlighted** in the “Subscriber” section
- Ability to **export Pools** for Pool Processing Agent



## Fixes

- **Updated User Interface (UI) labels and icons** to match SFPDM, as applicable
- **Corrected email notifications** to match naming conventions of UI
- Addressed cosmetic issues with **Waiver Letters**
- **Updated the behavior of filters** on “Pools & Loans” page
- **Updated the search function** on “Pools & Loans” page
- **Updated warning messages** to match between MFPDM and GinnieNET

*Note: Training is not required for this release.*

# *SFPDM*

## *Early Adoption*

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# SINGLE FAMILY DELIVERY POOL MODULE (SFPDM)

## Early Adoption

- Official Kick-off for SFPDM Early Adoption is today (10/21/2021); a small subset of Issuers will:
  - **Submit** their MISMO compliant Pool Delivery Datasets (PDDs)
  - **Provide user feedback** on the SFPDM prior to full release to the Issuer community
- Current timeline for an APM is January 2022 to begin the 18-month requirement period to transition to the PDD and SFPDM

## PDD Development

- Ginnie Mae is working with 18 Vendors to develop the PDD and troubleshoot Validation and Testing Tool (VTT) errors
- All Single Family Loan Delivery & Pooling users in MyGinnieMae have access to VTT. Anyone that does not have VTT access should contact their Organization Administrator(s).



### Monthly SFPDM & PDD

#### Listening Session

*November 18, 2021*

Registration details will be announced on the [Announcements page](#) of GinnieMae.gov.

# *MGM Reports and Notifications Enhancements*

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# MGM REPORTS AND NOTIFICATIONS

New reports and notifications will be available in MyGinnieMae to assist in the monitoring and management of user access. For steps on how to access reports that will be located in the Access Management Console (AMC), see pg. 76-77 of the AMC User Manual.

[https://www.ginniemae.gov/issuers/issuer\\_training/Tools%20and%20Resources/mgm\\_access\\_mgmt\\_console\\_user\\_manual.pdf](https://www.ginniemae.gov/issuers/issuer_training/Tools%20and%20Resources/mgm_access_mgmt_console_user_manual.pdf)



- **Active Users and Confirmed Roles (Go-Live 10/22)**

This report will be available to Org Admins via Security Reports in AMC.

- **Organization Administrator Detail (Go-Live 10/22)**

This report will be available to Org Admins via Security Reports in AMC.

- **Three Org Admin Email Notification (Early November)**

This notification will be sent via email to Org Admins

- **Organization Administrator Locator Report (Later this year)**

This report will be available to all portal users via the *Tools Menu* on My Dashboard in MGM.



# ACTIVE USERS AND CONFIRMED ROLES REPORT

Organization Administrators can find the **Active Users and Confirmed Roles Report** by going to *Security Reports* in the Access Management Console (AMC) and opening the *Administrative Reports* folder. This report provides a comprehensive list of active Organization Administrators and End Users along with their functional roles for a selected organization ID. Org Admins may only access information of the orgs for which they have been assigned Org Admin privileges. The report includes the following tables of information:

1

## Organization Administrator

This table provides a list of all **active Org Admins** who have been assigned the privileged role for the selected organization.

2

## Organizational Users

This table provides a list of **active End Users** for whom the selected Org ID is their **Home Org**. Information in the table includes the End Users assigned functional roles for their Home Org and any other orgs for which they have been assigned a functional role.

3

## Non-Organizational Users

This table provides a list of **active End Users** for whom the selected Org ID is **not their Home Org**. These End Users were onboarded under a different Home Org but have been provisioned a functional role(s) for the selected organization.

Some users have access to several Org IDs; the **Home Org** is the org that the user was used when the user was onboarded into MyGinnieMae.

# ACTIVE USERS AND CONFIRMED ROLES REPORT

1

BANK OF HAWAII - IS\_1857  
Active

BOH\_IS\_1857\_ORG\_ADMIN

**BANK OF HAWAII - IS\_1857 Organization Admin**

(Administrators listed in bold are from a different Organization)

Organization Administrator	Status	User's Home Organization	Email Address	Telephone Number	Extension
Format, Capital	Active	BANK OF HAWAII - IS_1857	CFORMAT@BOELOITTE.COM	(224)234-2343	
Titiker, TestTitle	Active	BANK OF HAWAII - IS_1857	adt@nd@myimlan.com	(732)879-9468	
Legacy TestTitle	Active	BANK OF HAWAII - IS_1857	legacy.testtitle@gmail.com	(433)341-2313	
Legacy TestLock	Active	BANK OF HAWAII - IS_1857	legacy.testlock@gmail.com	(323)323-2345	
Test, OrgAdmin	Active	Bank of New York - BP_02	o@ptexting172@gmininet.com	(972)972-9722	

2

**Organizational Users**

(Application Roles in bold have been added after Functional Role was Finalized)

Login	Functional Role	Functional Role Type	Org Key	Org Status	Application Role	Requester	Request Date	Approver	Approval Date	Finalizer	Finalized Date	Status				
FRMOO.TEST@YAHOO.COM	SF Loan Delivery and Pooling Basic User	Single Family Issuer	IS_1857	CONFIRMED	<b>URIS_CLAIMS_APP ROW</b>	AMC.TESTER@YAHOO.COM	2018-04-30 11:37	STEVERSON13HFF@GMAIL.COM	2018-04-30 11:42	COWELCH@BOELOITTE.COM	2018-04-30 12:26	CONFIRMED				
					PDM_SF_VIEW	NELSYSADH	2020-08-17 11:23	CHONCHOLS@BOELOITTE.COM	2020-08-17 11:26	NELSYSADH	2020-08-17 11:28	CONFIRMED				
					PDM_DATAENTRY	NELSYSADH	2020-08-17 11:23	CHONCHOLS@BOELOITTE.COM	2020-08-17 11:26	NELSYSADH	2020-08-17 11:28	CONFIRMED				
					eNOTE_USER	NELSYSADH	2020-08-17 11:23	CHONCHOLS@BOELOITTE.COM	2020-08-17 11:26	NELSYSADH	2020-08-17 11:28	CONFIRMED				
					SI_FA_ISS_	NELSYSADH	2020-08-17 11:23	CHONCHOLS@BOELOITTE.COM	2020-08-17 11:26	NELSYSADH	2020-08-17 11:28	CONFIRMED				
					GHEP2_USER	NELSYSADH	2020-08-17 11:23	CHONCHOLS@BOELOITTE.COM	2020-08-17 11:26	NELSYSADH	2020-08-17 11:28	CONFIRMED				
					ISSUER	NELSYSADH	2020-08-17 11:23	CHONCHOLS@BOELOITTE.COM	2020-08-17 11:26	NELSYSADH	2020-08-17 11:28	CONFIRMED				
					SF_NOTIFY	NELSYSADH	2020-08-17 11:23	CHONCHOLS@BOELOITTE.COM	2020-08-17 11:26	NELSYSADH	2020-08-17 11:28	CONFIRMED				
					PDM_VTT_ACCESS	VISHALDEVICHINTA@BYHELLOL.COM	2021-02-04 13:44	VISHALDEVICHINTA@BYHELLOL.COM	2021-02-04 13:44	VISHALDEVICHINTA@BYHELLOL.COM	2021-02-04 13:44	CONFIRMED				
					MYGH.TESTER@YAHOO.COM	SF Loan Delivery and Pooling Basic User	Single Family Issuer	IS_1857	CONFIRMED	<b>PDM_SF_VIEW</b>	XELSYSADH	2021-03-30 09:03	CHONCHOLS@BOELOITTE.COM	2021-03-30 09:05	XELSYSADH	2021-03-30 09:13
PDM_DATAENTRY	XELSYSADH	2021-03-30 09:03	CHONCHOLS@BOELOITTE.COM	2021-03-30 09:05						XELSYSADH	2021-03-30 09:13	CONFIRMED				
eNOTE_USER	XELSYSADH	2021-03-30 09:03	CHONCHOLS@BOELOITTE.COM	2021-03-30 09:05						XELSYSADH	2021-03-30 09:13	CONFIRMED				
SI_FA_ISS_	XELSYSADH	2021-03-30 09:03	CHONCHOLS@BOELOITTE.COM	2021-03-30 09:05						XELSYSADH	2021-03-30 09:13	CONFIRMED				
GHEP2_USER	NELSYSADH	2021-03-30 09:03	CHONCHOLS@BOELOITTE.COM	2021-03-30 09:05						NELSYSADH	2021-03-30 09:12	CONFIRMED				
ISSUER	NELSYSADH	2021-03-30 09:03	CHONCHOLS@BOELOITTE.COM	2021-03-30 09:05						NELSYSADH	2021-03-30 09:12	CONFIRMED				
SF_NOTIFY	XELSYSADH	2021-03-30 09:03	CHONCHOLS@BOELOITTE.COM	2021-03-30 09:05						XELSYSADH	2021-03-30 09:13	CONFIRMED				
PDM_VTT_ACCESS	NELSYSADH	2021-03-30 09:03	CHONCHOLS@BOELOITTE.COM	2021-03-30 09:05						NELSYSADH	2021-03-30 09:12	CONFIRMED				
MF Loan Delivery and Pooling Basic User	Multi-family Issuer	IS_4147	CONFIRMED	GHEP2_USER						MGM.OPSTESTER@YAHOO.COM	2021-06-07 10:50	NELSYSADH	2021-06-07 10:54	MGM.OPSTESTER@YAHOO.COM	2021-06-07 10:57	CONFIRMED
				ISSUER						MGM.OPSTESTER@YAHOO.COM	2021-06-07 10:50	NELSYSADH	2021-06-07 10:54	MGM.OPSTESTER@YAHOO.COM	2021-06-07 10:57	CONFIRMED

3

**Non-Organizational Users**

(Application Roles in bold have been added after Functional Role was Finalized)

Login	User's Home Organization	Functional Role	Functional Role Type	Org Key	Status	Application Role	Requester	Request Date	Approver	Approval Date	Finalizer	Finalized Date	Status				
ANDRELEHEN@BOELOITTE.COM	Deloitte  Stouche LLP - BP_06	SF Loan Delivery and Pooling Basic User	Single Family Issuer	IS_1857	CONFIRMED	<b>PDM_SF_VIEW</b>	XELSYSADH	2021-02-05 14:45	CHONCHOLS@BOELOITTE.COM	2021-02-05 14:56	XELSYSADH	2021-02-05 15:02	CONFIRMED				
						PDM_DATAENTRY	XELSYSADH	2021-02-05 14:45	CHONCHOLS@BOELOITTE.COM	2021-02-05 14:56	XELSYSADH	2021-02-05 15:02	CONFIRMED				
						eNOTE_USER	XELSYSADH	2021-02-05 14:45	CHONCHOLS@BOELOITTE.COM	2021-02-05 14:56	XELSYSADH	2021-02-05 15:02	CONFIRMED				
						SI_FA_ISS_	XELSYSADH	2021-02-05 14:45	CHONCHOLS@BOELOITTE.COM	2021-02-05 14:56	XELSYSADH	2021-02-05 15:02	CONFIRMED				
						GHEP2_USER	NELSYSADH	2021-02-05 14:45	CHONCHOLS@BOELOITTE.COM	2021-02-05 14:56	NELSYSADH	2021-02-05 15:01	CONFIRMED				
						ISSUER	NELSYSADH	2021-02-05 14:45	CHONCHOLS@BOELOITTE.COM	2021-02-05 14:56	NELSYSADH	2021-02-05 15:01	CONFIRMED				
						SF_NOTIFY	XELSYSADH	2021-02-05 14:45	CHONCHOLS@BOELOITTE.COM	2021-02-05 14:58	XELSYSADH	2021-02-05 15:04	CONFIRMED				
						PDM_VTT_ACCESS	NELSYSADH	2021-02-05 14:45	CHONCHOLS@BOELOITTE.COM	2021-02-05 14:56	NELSYSADH	2021-02-05 15:01	CONFIRMED				
						SF Loan Delivery and Pooling Authorized Signer	Single Family Issuer	IS_1857	CONFIRMED	<b>IS_CFI</b>	XELSYSADH	2021-02-05 14:45	CHONCHOLS@BOELOITTE.COM	2021-02-05 14:56	XELSYSADH	2021-02-05 15:02	CONFIRMED
										eNOTE_USER	XELSYSADH	2021-02-05 14:45	CHONCHOLS@BOELOITTE.COM	2021-02-05 14:56	XELSYSADH	2021-02-05 15:02	CONFIRMED
	RSA_TOKEN	XELSYSADH	2021-02-05 14:45	CHONCHOLS@BOELOITTE.COM	2021-02-05 14:56					XELSYSADH	2021-02-05 15:02	CONFIRMED					
	GHEP2_USER	NELSYSADH	2021-02-05 14:45	CHONCHOLS@BOELOITTE.COM	2021-02-05 14:56					NELSYSADH	2021-02-05 15:01	CONFIRMED					
	ISSUER	NELSYSADH	2021-02-05 14:45	CHONCHOLS@BOELOITTE.COM	2021-02-05 14:56					NELSYSADH	2021-02-05 15:01	CONFIRMED					

# ORGANIZATION ADMINISTRATOR DETAILS REPORT

Organization Administrators can find the **Organization Administrator Details Report** by going to *Security Reports* in the Access Management Console (AMC) and opening the *Administrative Reports* folder. This report provides data to assist Organization Administrators in monitoring and proactively managing to the requirement in Appendix iii-29 of the MBS Guide which requires each organization to have a minimum of three MyGinnieMae Organization Administrators. The report includes the following tables of information:

1

## Organization Administrator Count (Active)

This table provides a count of **active Org Admins** for each organization the Org Admin has been assigned the privileged role.

2

## Organizations without an active Organization Administrator

For Org Admins, this table will always display **NO DATA FOUND** but for Ginnie Mae it will display a summary view of Issuers.

3

## Organizations with less than 3 active Organization Administrators

This table will be populated if an organization has **fewer than 3 Org Admins**. It will display a list of Org Admins and their **current account status** in MGM (active/disabled) grouped by Org ID.

4

## Organizations with 3 or more active Organization Administrators

This table will be populated if an organization has **3 or more Org Admins**. It will display a list of Org Admins and their **current account status** in MGM (active/disabled) grouped by Org ID.

# ORGANIZATION ADMINISTRATOR DETAILS REPORT

1

## Organization Administrator Count (Active)

Organization Name	Org Key	Status	# of Admins
Wells Fargo Bank, N.A. - DC_000149	DC_000149	Active	2
Ginnie Mae Organization - AO_1	AO_1	Active	9
Deloitte & Touche LLP - BP_06	BP_06	Active	10
Bank of New York - BP_02	BP_02	Active	14
WELLS FARGO BANK, NA, - IS_3355	IS_3355	Active	6
REVERSE MORTGAGE SOLUTIONS, INC - IS_4015	IS_4015	Active	3
LAKEVIEW LOAN SERVICING, LLC - IS_4150	IS_4150	Active	3
U. S. BANK, NA - IS_2094	IS_2094	Active	3
INTERCAP LENDING INC. - IS_2454	IS_2454	Active	2
M&T BANK - IS_3663	IS_3663	Active	3
CITIMORTGAGE, INC. - IS_3886	IS_3886	Active	3
ALASKA USA FEDERAL CREDIT UNION - IS_2914	IS_2914	Active	4
BANK OF AMERICA, N.A. - IS_2936	IS_2936	Active	10
BERKADIA COMMERCIAL MORTGAGE, LLC - IS_4082	IS_4082	Active	3
REVERSE MORTGAGE FUNDING, LLC - IS_4277	IS_4277	Active	4
BANK OF HAWAII - IS_1857	IS_1857	Active	12
MULTIFAMILY SYSTEM DEMO - IS_6012	IS_6012	Active	6

2

## Organizations without an active Organization Administrator

3

### Organizations with less than 3 active Organization Administrators

(Administrators in bold belong to a different Organization)

Organization Name	OrgKey	Status	Administrator Display Name	User's Home Organization	Email	Status	Telephone Number
Wells Fargo Bank, N.A. - DC_000149	DC_000149	Active	<b>McNichols, Caroline</b>	Deloitte & Touche LLP - BP_06	cmcnichols@deloitte.com	Active	(703)859-0447
			<b>Ch, Vimala</b>	CHASE BANK - DC_000038	v.chinta009@ginnienet.com	Active	(212)815-2385
INTERCAP LENDING INC. - IS_2454	IS_2454	Active	Intercap, Nila	INTERCAP LENDING INC. - IS_2454	nila.intercap@ampcusinc.com	Active	(948)734-9349
			<b>McNichols, Caroline</b>	Deloitte & Touche LLP - BP_06	cmcnichols@deloitte.com	Active	(703)859-0447

4

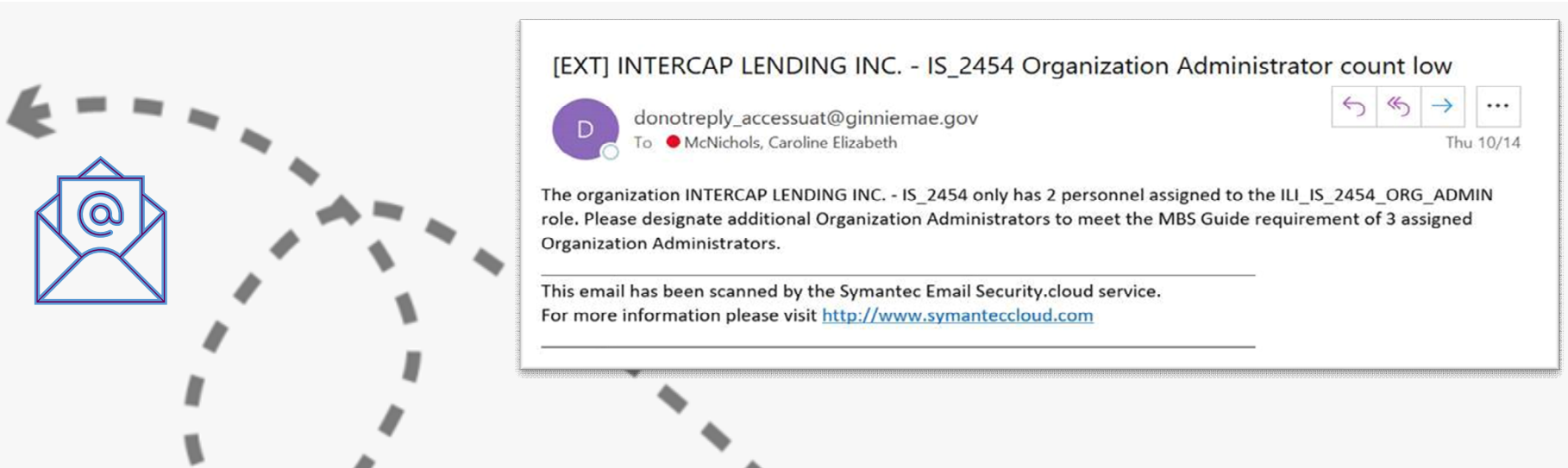
### Organizations with 3 or more active Organization Administrators

(Administrators in bold belong to a different Organization)

Organization Name	OrgKey	Status	Administrator Display Name	User's Home Organization	Email	Status	Telephone Number
Ginnie Mae Organization - AO_1	AO_1	Active	<b>Kesetty, Sireesha</b>	Bank of New York - BP_02	sireesha.kasetty@bnymellon.com	Disabled	(212) 815-2385
			<b>Hassan, Syed</b>	Bank of New York - BP_02	syed.hassan@bnymellon.com	Disabled	2128152089
			Welch, Wanda	Ginnie Mae Organization - AO_1	wanda.welch@ampcusinc.com	Active	(222)222-2446
			Mackay, Elizabeth	Ginnie Mae Organization - AO_1	elizabeth.mackay@ampcusinc.com	Active	(222)222-2447
			Monckton, Noah	Ginnie Mae Organization - AO_1	Noah.Monckton@ampcusinc.com	Active	(896)589-7426
			<b>PERFORMANCE_TEST USER</b>	WEI MORTGAGE LLC - IS_4273	6nkov28@deloitte.com	Deleted	(222)222-2222
			<b>PERFORMANCE_TEST USER</b>	WEI MORTGAGE LLC - IS_4273	1lr0pag@deloitte.com	Deleted	(222)222-2222
			<b>PERFORMANCE_TEST USER</b>	WEI MORTGAGE LLC - IS_4273	fqqclau@deloitte.com	Deleted	(222)222-2222
			<b>PERFORMANCE_TEST USER</b>	WEI MORTGAGE LLC - IS_4273	bs4bo7r@deloitte.com	Deleted	(222)222-2222
			<b>PERFORMANCE_TEST USER</b>	WEI MORTGAGE LLC - IS_4273	0bbg6bt@deloitte.com	Deleted	(222)222-2222

# THREE ORG ADMIN EMAIL NOTIFICATION

As of December 2020, Appendix iii-29 requires that organizations have a minimum of 3 active Organization Administrators in MyGinnieMae. To assist in managing to this requirement, a new automated email notification will be sent as outlined below:



Audience Group	Email Notifications
Organization Administrators	An email is sent every day when an organization has fewer than 3 Org Admins.
Ginnie Mae Account Executives	An email is sent one time when an Issuer falls below 3 Org Admins and again, when the Issuer returns to 3 Org Admins.

# *RFS Data Expansion*

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## Background

- The Office of Securities Operation (OSO), Operations Division is responsible for leading Ginnie Mae's securitization platform, which largely includes the pooling of loans, creation of securities, Investor reporting, timely payment to security holders and reporting daily, weekly and monthly disclosure information on new issuances and outstanding Ginnie Mae securities to the public.
- Ginnie Mae publishes Data Disclosure related announcements to investors for the purpose of analytics and research.
- OSO, Operations Division is responsible for ensuring that all system and applications used for program execution are well functioning, kept up-to-date and meet business needs.
- OSO Manages Monthly Investor Reporting processes which validates the accuracy and efficiency of monthly Investor reporting by consolidating reporting activities into the RFS within the GMEP.

The purpose of this work is to expand Ginnie Mae's data collection process (RFS) to include additional data elements on a loan level. This initiative falls under the MBSOA program, as it relates to the RFS layout.

# RFS DATA COLLECTION

## Scope and Benefits

### PROJECT SCOPE

Enhance existing **Investor Reporting** that will **fill critical operational and disclosure data gaps** needed to increase accuracy and efficiency of Ginnie Mae's monthly investor reporting and align with industry standards. The enhancement will allow for expanded data collection of identified data elements.

The proposed **Expanded Data Collection Initiative** will involve **adding loan level data elements** for all Loans in Ginnie Mae pools to the existing Investor Reporting requirements.

- These loans include:
  - Single Family loans
  - Multifamily loans
  - Manufactured Housing loans.

### BENEFITS

- 1) Allows greater accuracy in RFS pool/loan accounting payment calculation for operations
- 2) Provides essential metrics for disclosure to the capital markets
- 3) Enables greater ability to monitor MBS collateral
- 4) Assists in the path towards loan level details



# *Business Highlights*

# FY2021 BUSINESS HIGHLIGHTS

## Ginnie Mae by the Numbers

**\$2.126 Trillion**

current outstanding Ginnie Mae securities 9/21



**\$939.8 Billion**

New MBS guaranteed in FY21

**\$78.3 Billion** average monthly MBS issued in FY21 through 9/21



**\$83.8 Billion**

average monthly P&I paid to investors in FY21 through 9/21

**400** Active Issuers

**39** Document Custodians

**4** Guarantors



CXG@hud.gov

